

SATYA “GANGA AMRITAM”

Cottage & Resort Stays

TERMS AND CONDITIONS

Effective Date: 27 June 2026

Last Updated: 27 June 2026

1. Introduction & Acceptance of Terms

Welcome to Satya “Ganga Amritam” (“we”, “us”, “our”), a cottage and resort service operated by Sandeep Rawat, accessible at sgaresorts.com. By accessing our website, making a booking, or using any of our services, you (“Guest” or “User”) agree to be legally bound by these Terms and Conditions.

Please read these Terms carefully before making a reservation. If you do not agree with any part of these Terms, you must not use our website or services.

2. Our Services

Satya Ganga Amritam provides cottage accommodation and resort services. Our offerings include but are not limited to:

- Cottage stay bookings
- Resort amenities and facilities
- Guided experiences and nature activities
- Other hospitality services as described on our website

We reserve the right to modify, suspend, or discontinue any service at any time without prior notice.

3. Booking & Reservations

3.1 How to Book

Bookings can be made through our website sgaresorts.com or by contacting us at gangaamritam5@gmail.com. A booking is confirmed only upon receipt of confirmation from us via email or phone.

3.2 Information Required

To complete a reservation, we collect the following personal information:

- Guest’s full name
- Contact number

This information is used solely for the purpose of processing and confirming your booking. We do not collect unnecessary personal data.

3.3 Booking Accuracy

You are responsible for ensuring all details provided at the time of booking are accurate. Satya Ganga Amritam shall not be liable for any issues arising from incorrect information provided by the guest.

4. Age Policy

Our resort welcomes guests of all ages. However, the following conditions apply:

- Guests between the ages of 13 and 18 years must be accompanied by a parent or legal guardian at all times during their stay.
- Guests under 13 years of age must also be accompanied by a responsible adult.
- The accompanying adult takes full responsibility for the conduct and safety of minors during the stay.

We reserve the right to request valid age proof for any guest if deemed necessary.

5. Payment Terms

Payment terms, rates, and any applicable taxes will be clearly communicated at the time of booking. Full or partial payment may be required to confirm a reservation, as specified during the booking process.

- All prices are in Indian Rupees (INR) unless stated otherwise.
- Applicable government taxes (GST) will be charged as per prevailing rates.
- Payment must be completed as per the instructions provided at the time of booking.

6. Cancellation & Refund Policy

Cancellation requests must be submitted in writing to gangaamritam5@gmail.com. Our cancellation and refund terms are as follows:

- Cancellations made well in advance may be eligible for a full or partial refund, subject to applicable charges.
- Cancellations made within a short period before the check-in date may not be eligible for a refund.
- In case of a no-show, the full booking amount may be forfeited.
- Refunds, if applicable, will be processed within 7-10 business days.

Specific cancellation deadlines and refund percentages will be communicated at the time of booking.

7. Guest Conduct & Responsibilities

All guests are expected to behave in a responsible and respectful manner during their stay. The following rules apply:

- Guests must comply with all resort rules and regulations communicated at check-in.
- Any damage caused to property, equipment, or facilities by the guest will be charged to the guest.
- Illegal activities of any kind are strictly prohibited on the premises.
- Guests must not disturb other guests or engage in behaviour that is offensive or disruptive.
- Consumption of alcohol is subject to resort policy and applicable local laws.

We reserve the right to ask any guest to vacate the premises without refund if these conditions are violated.

8. Privacy & Data Protection

We are committed to protecting your privacy. The personal information we collect (name and contact number) is used exclusively for:

- Processing and confirming your booking
- Communicating important information about your stay
- Responding to queries or concerns related to your reservation

We do not sell, rent, or share your personal information with third parties for marketing purposes. Your data is stored securely and handled in accordance with applicable Indian data protection laws.

By making a booking, you consent to our collection and use of your information as described above.

9. Limitation of Liability

Satya Ganga Amritam and its owner, Sandeep Rawat, shall not be liable for:

- Any loss, theft, or damage to personal belongings of guests during their stay.
- Any injury, illness, or accident arising from activities undertaken by guests on or off the premises.
- Any indirect, incidental, or consequential damages arising from the use of our services.
- Events beyond our reasonable control, including but not limited to natural disasters, government restrictions, or force majeure events.

Guests are encouraged to arrange appropriate travel insurance before their visit.

10. Intellectual Property

All content on our website sgaresorts.com, including but not limited to text, images, logos, and design, is the property of Satya Ganga Amritam and is protected under applicable intellectual property laws. Unauthorized use, reproduction, or distribution of any content is strictly prohibited.

11. Governing Law & Jurisdiction

These Terms and Conditions shall be governed by and construed in accordance with the laws of India. Any disputes arising from or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts in India.

12. Changes to These Terms

We reserve the right to update or modify these Terms and Conditions at any time without prior notice. The revised Terms will be posted on our website with an updated effective date. Your continued use of our services after any changes constitutes your acceptance of the updated Terms.

13. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us:

Business	Satya Ganga Amritam
Managed by	Sandeep Rawat
Website	sgaresorts.com
Email	gangaamritam5@gmail.com

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